

## ABBREVIATED OFFICIAL T&Cs

Must be a legal resident of Japan, 18 years of age or older. Starts Thursday, May 1, 2025, at 2:00 PM Japan Standard Time ("JST") and ends Sunday, May 18, 2025, at 11:59:59 PM (JST).

Follow DoubleTree by Hilton Osaka Castle's official Instagram account, leave a comment answering the question "What would you like to experience at DoubleTree by Hilton Osaka Castle on its 1st anniversary?" for a chance to win a one-night stay in a King Deluxe Suite Room with Castle View for 2 persons with complimentary breakfast, or a one-night stay in a Deluxe Room (Castle View) for 2 persons with complimentary breakfast, or a lunch or dinner buffet voucher for 2 persons at Restaurant SEN.

The DoubleTree by Hilton Osaka Castle "1st Anniversary Campaign" is sponsored by Daiwahouse Hotel Management Osaka Castle Co., Ltd., trading as DoubleTree by Hilton Osaka Castle. Void where prohibited. Additional terms, conditions & restrictions apply. See complete Official Rules at <https://doubletree-osaka-castle.hiltonjapan.co.jp/news/detail/6254>. In the event of any inconsistency between the Japanese T&Cs and this English version, the Japanese T&Cs shall prevail.

## FULL OFFICIAL T&Cs

### DoubleTree by Hilton Osaka Castle's "1st Anniversary Campaign"

**ELIGIBILITY:** Only legal residents of Japan, who are the age of majority (currently 18 years of age) or older at time of entry are eligible to enter. Not open to employees, officers or directors, or to members of the immediate family or household (whether related or not) of any employees, officers, or directors of Daiwahouse Hotel Management Osaka Castle Co., Ltd. trading as DoubleTree by Hilton Osaka Castle ("**Sponsor**"), or any of its parents, subsidiaries, affiliates, franchisees, or any advertising, promotion or other agencies or suppliers involved in this Campaign (collectively, the "**Campaign Entities**"). Eligibility may be verified at any time. The DoubleTree by Hilton Osaka Castle "1st Anniversary Campaign" (hereinafter referred to as this "**Campaign**") is subject to all applicable laws and is void where prohibited by law.

**CAMPAIGN PERIOD:** This Campaign will begin on Thursday, **May 1, 2025** at 2:00 PM Japan Standard Time ("JST"), and will end on Sunday, **May 18, 2025** at 11:59:59 PM (JST) (hereinafter referred to as the "**Campaign Period**"). The Sponsor's database computer will serve as the official timekeeping device for this Campaign.

**HOW TO ENTER:** Entrants must have access to the Internet and must have a valid Instagram account to enter this Campaign. Visit the Sponsor's official Instagram account, [https://www.instagram.com/doubletree\\_osakacastle/](https://www.instagram.com/doubletree_osakacastle/) ("**Sponsor's Page**") during the Campaign Period and be a follower of the Sponsor's Page during the Campaign Period. Following the Sponsor's Page is free. Entrants must leave a comment answering the question "What would you like to experience at DoubleTree by Hilton Osaka Castle on its 1st anniversary?". Entries need to be submitted via the entrant's own social media account (made public). Entries must be received by the end of the Campaign Period. Proof of submission is not proof of receipt. Entrants may submit unlimited entries using the same registration information. Each unique entry will count as one (1) unique submission. Each entrant is limited to winning only one (1) prize.

**ENTRY CONTENT GUIDELINES:** Contest materials submitted or posted (such as comments, text, photos, or videos) must comply with the following guidelines:

- All submissions must be created by entrant, and must not infringe the copyright, trademark, privacy, publicity, or other personal or proprietary rights of any person or entity.
- If any person other than the entrant is depicted or described in any contest materials submitted or posted, the entrant is responsible for obtaining any necessary permission for use of each such person's name or likeness.
- Entry must not have been previously published, released or distributed in any form.
- Entry must not have won any award.
- By entering, each entrant certifies that they own the copyright for the entry submitted and grants permission for the use of their prepared entry to be posted on Sponsor's Account or website.
- Entries that are lewd, obscene, sexually explicit, pornographic, disparaging, defamatory, libelous, not in keeping with Sponsor's image or entries that otherwise contain inappropriate content or objectionable material as determined by Sponsor in its sole discretion will be disqualified.

**DRAWING AND WINNER NOTIFICATION:** Subject to verification of eligibility and compliance with these Official Rules, the Sponsor will select a total of eight (8) unique winners from all valid entries on or about Monday, May 26, 2025. The potential winners will be notified via Instagram direct messages solely at Sponsor's discretion. Sponsor shall have no liability for any winner notification that is lost, intercepted or not received by a potential winner for any reason. If a potential winner does not respond within fourteen (14) days after the first notification attempt, or if the prize or prize notification is returned as unclaimed or undeliverable to such potential winner, such potential winner may be disqualified and an alternate winner may be selected. If any potential winner is found to be ineligible, or if they have not complied with these Official Rules or declines a prize for any reason prior to award, such potential winner will be disqualified and an alternate winner may be selected. Each potential winner may be required to execute an Affidavit of Eligibility, a Liability Release, and (where legal) a Publicity Release.

**PRIZES/ODDS:** There will be a total of eight (8) unique winners, who stand a chance to win the following prizes:

- (a) A voucher for a one-night stay at DoubleTree by Hilton Osaka Castle's "King Deluxe Suite Room Castle View" for 2 persons with complimentary breakfast. There will be a total of one (1) such voucher. The value of such voucher is approximately JPY 120,000; and
- (b) A voucher for a one-night stay at DoubleTree by Hilton Osaka Castle's "Deluxe Room Castle View" for 2 persons with complimentary breakfast. There will be a total of two (2) such vouchers. The value of each such voucher is approximately JPY 32,000; and
- (c) A lunch or dinner buffet voucher at Restaurant SEN in DoubleTree by Hilton Osaka Castle for 2 persons. There will be a total of five (5) such vouchers. The value of each such voucher is approximately JPY 13,600.

The total aggregate value of all three (3) prizes is approximately JPY 252,000. For the avoidance of doubt, winners may be awarded a different prize from what they have indicated in their comment to the Campaign post.

Any difference between stated value and actual value will not be awarded. Vouchers cannot be used in conjunction with any other discounts, promotions, vouchers or offers, subject to Sponsor's approval. Stay/M meal must be completed by the date stipulated in the voucher or prize may be forfeited and Sponsor will have no further obligations to such winner. Winner and a guest must stay together on the same itinerary. Guest must be of legal age of majority in his/her jurisdiction of residence, unless the child or legal ward of winner and may be required to sign a liability/publicity release in a form approved by the Sponsor prior to issuance of travel documents. If guest is child or legal ward of winner, winner may be required to sign and return any such release on behalf of such child or legal ward. Stay/M meal is subject to availability and advance reservations are required. Certain blackout dates may apply. Breakfast/Meals are valid for winner and one (1) guest only at the Sponsor's dining outlet and excludes alcoholic beverages. Major credit card may be required at hotel check-in to cover any incidental expenses. Winner must have all necessary documents for travel.

To the extent allowed by law, winner is solely responsible for the payment of any taxes and all other costs that may be due as a result of the acceptance or use of any prize. Prize is non-transferable and no substitution by winners or cash equivalent is allowed, except Sponsor reserves the right to substitute prize for one of comparable or greater value if the advertised prize becomes unavailable. Any dates are subject to change. All prizes are awarded "AS IS." Neither Sponsor nor any other Campaign Entity makes any warranty or guarantee, express or implied, regarding this Campaign or the prizes (including, without limitation, warranties of quality, merchantability and fitness for a particular purpose). No responsibility is assumed for cancellation of any prize-related events beyond Sponsor's control.

Odds of winning depend on the number of eligible entries received.

**GENERAL PROVISIONS:** To the extent allowed by applicable law, acceptance of a prize constitutes winner's permission for Sponsor to use winner's name, photograph, likeness, voice, biographical information, statements and address (city, prefecture and country) for advertising and/or publicity purposes worldwide and in all forms of media now known or hereafter developed, in perpetuity (or for as long as allowed under applicable law), without further compensation except where prohibited by law. Entrants agree, to the extent allowed by applicable law, that the Campaign Entities shall not be responsible or liable for, and are hereby released from, any and all costs, injuries, losses or damages of any kind, including, without limitation, death and bodily injury, due in whole or in part, directly or indirectly, from participation in the Campaign or any Campaign -related activity, or from entrants' acceptance, receipt, possession and/or use or misuse of any prize.

Neither Sponsor nor any Campaign Entity shall have any responsibility for any damage to an entrant's device or computer system which is occasioned by accessing the Sponsor's Page or otherwise participating in the Campaign, or for any device or computer system, phone line, hardware, software or program malfunctions, or other errors, failures or delays. Without limiting the generality of the foregoing, Sponsor is not responsible for incomplete, illegible, misdirected, misprinted, late, lost, damaged, stolen, or postage-due submissions or prize notifications; or for lost, interrupted, inaccessible or

unavailable networks, servers, satellites, Internet service providers, websites, or other connections; or for miscommunications, failed, jumbled, scrambled, delayed, or misdirected computer, telephone or cable transmissions; or for any technical malfunctions, failures, difficulties or other errors of any kind or nature; or for the incorrect or inaccurate capture of information, or the failure to capture any information.

Sponsor reserves the right in its sole discretion to disqualify from this Campaign and any other promotions offered by Sponsor, any individual who is found to be tampering with the entry process or the operation of the Campaign or the Sponsor's Page, to be acting in violation of these Official Rules, or to be acting in an unsportsmanlike or disruptive manner, or with the intent to disrupt or undermine the legitimate operation of the Campaign, or to annoy, abuse, threaten or harass any other person. No mechanically reproduced, illegible, incomplete, forged, software-generated or other automated multiple entries will be accepted.

In the event of a dispute as to the identity of the entrant, any on-line entry will be deemed submitted by the authorized account holder of the social media account from which it was sent, provided such account holder must still meet the eligibility requirements for the Campaign. The authorized account holder shall be the natural person to whom the applicable email address that has been verified for creating the social media account used to join this Campaign, has been assigned by the Internet access provider, service provider, or other online organization responsible for assigning e-mail addresses for the domain associated with the submitted e-mail address.

Sponsor reserves the right to modify, extend, suspend, or terminate the Campaign, in whole or in part, if it determines, in its sole discretion, that the Campaign is technically impaired or corrupted or that fraud or technical problems, failures or malfunctions or other unintended circumstances have impaired the integrity, administration, security, proper play and/or feasibility of the Campaign as contemplated herein. If the Campaign is terminated before the designated end date, Sponsor will (if possible) select winners from all eligible, non-suspect entries unaffected by the problem. Inclusion in such selection shall be each entrant's sole and exclusive remedy in such circumstances.

By entering the Campaign, you agree, to the extent allowed by applicable law, that (i) any and all disputes, claims, and causes of action arising out of or in connection with the Campaign, or any prize awarded, shall be resolved individually without resort to any form of class action; (ii) any claims, judgments and awards shall be limited to reasonable and actual out-of-pocket costs incurred, including costs associated with entering the Campaign, but in no event attorney's fees; and (iii) under no circumstances will any entrant be permitted to obtain any award for, and entrant hereby waives all rights to claim, punitive, incidental, indirect or consequential damages and any and all rights to have damages multiplied or otherwise increased and any other damages, other than damages for reasonable and actual out-of-pocket expenses. These rules and any disputes relating hereto are governed by the laws of Japan.

**DATA:** Any information you submit will be subject to the Sponsor's privacy policy posted at [Hilton Global Privacy Statement](#) website. By submitting an entry, you understand and agree that the information you submit may be transmitted to and stored on servers located in the United States.

**WINNER LIST:** Winners will be chosen and decided on or about Monday, May 26, 2025.

Winners will be notified through direct message from Sponsor's Instagram account.

**NO AFFILIATION WITH SOCIAL MEDIA PLATFORM:** The Campaign is in no way sponsored, endorsed or administered by, or associated with Instagram or any other named or depicted people or entities other than Sponsor. Any questions, comments or complaints regarding the Campaign should be directed to Sponsor. Any inquiries on whether a submission is complete or has been received, or whether or not winners have been selected will not be entertained.

**SPONSOR:** Daiwahouse Hotel Management Osaka Castle Co., Ltd trading as DoubleTree by Hilton Osaka Castle, 540-0008, Osaka, 1-1-1 Otemae Chuo-ku, Japan